



Stellar Phoenix Recovery for QuickBooks

Version 2.0

User Guide

Overview

QuickBooks is accounting software used by business organization for business write-up, financial reporting, and book-keeping. QuickBooks helps in managing inventory, track expenditure, create invoices, balance ledgers, and manage employee data. QuickBooks stores the company information and data in QBW files. This file contains all the information about company, customers, vendors and employees. If this file is corrupted then it will incur huge financial loss to the company and will be a total disaster. The company's reputation will be at stake. Successful recovery of QuickBooks file is an issue of high importance as the future of the company is dependent on it.

Stellar Phoenix Recovery for QuickBooks is a software application that recovers damaged and corrupt QuickBooks files. The software efficiently recovers almost every bit of information in the damaged QuickBooks file.

Key Features

- Provides the option to select corrupted (*.QBW) file from desired location
- Provides the option to search for the QBW file(s), incase if you do not know the location of corrupted (*.QBW) files
- Displays preview of Company information (Company name, Address, Phone number, fiscal year, e-mail, website, legal address, city, country, etc.)
- Displays preview of Chart of Accounts (Account name, Account Type, Description and Balance)
- Displays preview of Items and Services (Item name, Item type, Description and Price)
- Displays preview of Customers and Jobs information (Customer Name, Address Info, Additional Info, Payment Info, Job Info and Notes)
- Display preview of Customers and Jobs transactions (Invoices, Estimate, Sales Order, Sales Receipt, Received Payments, Credit Memos and Refunds)
- Displays preview of Vendors information (Vendor Name, Address Info, Additional Info and Account Prefill)
- Displays preview of Vendors transactions (Purchase Order, Item Receipt, Bills, Bill Payments, Checks, Credit Card Activities and Sales Tax Payments)
- Displays preview of Employees information (Personal Info, payroll and Compensation Info and Employment Info)
- Displays preview of Employees transactions (Paychecks, Liability Checks and Non-payroll transactions)
- Creates, maintains, and saves the log report for every QuickBooks data recovery
- Recovers Items and Services
- Recovers Chart of Accounts
- Recovers Company information and transactions (Chart of Accounts, and Items and Services)
- Recovers Customers information (Customer Name, Address Info, Additional Info, Payment Info, Job Info and Notes)
- Recovers Customers transactions (Invoices, Estimate, Sales Order, Sales Receipt, Received Payments, Credit Memos and Refunds)
- Recovers Vendors information (Vendor Name, Address Info, Additional Info and Account Prefill)
- Recovers Vendors transactions (Purchase Order, Item Receipt, Bills, Bill Payments, Checks, Credit Card Activities and Sales Tax Payments)
- Recovers Employees information (Personal Info, payroll and Compensation Info and Employment Info)

- Recovers Employees transactions (Paychecks, Liability Checks and Non-payroll transactions)
- Recovers transfer funds as Make general journal entries
- Supports recovery of multiple currencies
- Supports QuickBooks file recovery from QuickBooks (US version) 2011, 2010, 2009, 2008 and 2007
- Supports recovery from QuickBooks Enterprise Solution, Premier, Pro and Simple Start editions
- Supports compatibility with Windows 7, Vista, Server 2003, XP, and 2000
- Provides the option to upgrade the software version over the Internet using the Update Wizard in the application interface



Note: The company information will not be recovered but can be seen as preview in Stellar Phoenix Recovery for QuickBooks window.

Installation Procedure

Before installing the software, ensure that your system meets minimum system requirements.

Minimum System Requirements

- Processor: Pentium Class
- Operating System: Windows 2000, XP, 2003, Vista, Window 7
- Memory: Minimum 512 MB (1 GB recommended)
- Hard Disk: 400 MB of free space
- Internet Explorer: Version 6 or later


Steps to install Stellar Phoenix Recovery for QuickBooks

- Double-click StellarPhoenixRecoveryforQuickBooks.exe. Setup dialog box is displayed.
- Click 'Next' in the dialog box to continue. License Agreement dialog box is displayed.
- Select 'I accept the Agreement' option. Click 'Next' to continue.
- Specify the location where the installation files are to be stored. Click 'Next' to continue.
- Select the folder where the files are to be stored. A default folder is suggested in the box. Click on 'Browse' button to select a different location. Click 'Next' button.
- Choose from the check box options as per your choice. Click 'Next' button.
- Click 'Install' button to start installation. You can click on 'Back' button to move back and make any changes.
- Installation progress window is displayed.
- Click finish.

Note: You can choose to launch the application after installation is complete.

How to Order?


The Stellar Phoenix Recovery for QuickBooks software can be purchased online. Once the purchase order is confirmed prepaid serial number is sent to the buyer through e-mail. Use this serial number to activate the product. To purchase the software follow any of these steps:

- To purchase the software online [click here](#).
- If you have the demo version of the software installed. Click on the () icon in the standard tool bar of the main window of Stellar Phoenix Recovery for QuickBooks, then 'Purchase-Stellar Phoenix Recovery for QuickBooks' window is displayed.
- If you are not able to buy online contact the 'technical support'.

How to Register?

Stellar Phoenix Recovery for QuickBooks software should be a registered to recover file. To register the software you should have a valid serial number supplied by our company.

Demo version of Stellar Phoenix Recovery for QuickBooks can be downloaded from Stellar's web site. Demo version is just for evaluation purpose and must be eventually registered to use it with all functionalities. To register demo application, follow these steps.

- Start the demo version of application.
- Click on Activation () button in standard tool bar of application. Activation dialog box is displayed.



Activate Stellar Phoenix Recovery for QuickBooks

Please enter user name and activation code.
If you do not have an activation code, [click here.](#)

User Name

Activation Code

OK Cancel

- Fill the details sent to you on your e-mail ID, Click 'OK' button.



Activate Stellar Phoenix Recovery for QuickBooks

Please enter user name and activation code.
If you do not have an activation code, [click here.](#)

User Name


Activation Code

OK Cancel

- A confirmation dialog box is displayed after successful completion of registration process.

How to Update?

There are periodical software updates provided by Stellar Information Systems Ltd. for the Stellar Phoenix Recovery for QuickBooks. The software updates should be made to keep the software up-to-date. The updates can be a newly added functionality, a new feature, a new service or any other information that can be important to the business. The Stellar Phoenix Recovery for QuickBooks software can be updated over internet. While updating the software, it's recommended to close all the running programs. To start the Update wizard follow these steps.

- In the main screen, Click () icon in the standard tool bar. Stellar Phoenix Update Wizard window is displayed



- Stellar Phoenix Update Wizard window is displayed. Click 'Next' to proceed.



- The wizard will start searching for the latest updates and if it finds any new version, a window is displayed indicating the availability.
- If a message is displayed that no updates are available. Click 'Cancel' button to close the wizard.
- Click 'Next'. The software will start downloading the update files from the server. When the process is complete, the software will upgrade to the latest version.



- Finish Update Wizard window is displayed.



Live Update may not happen if:

- Internet connection is not available
- Updates are not available
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

Features

Stellar Phoenix Recovery for QuickBooks application has many features that make it unique among other products. It has the ability to perform whole drive scan to search all the QuickBooks files, no changes to the old file, and gives summary of the scanned file about the number of data items present in the file. Along with these features other main features are:

- **Preview**
- **Log**

Preview

Stellar Phoenix Recovery for QuickBooks software gives an option to preview the corrupt QuickBooks file. Preview shows all the data about customers, employees, vendors, items and services and all the transactions. The user of the software can preview his damaged QuickBooks file and take decision like proceeding for further examining the repaired file, saving the repaired file.

To know how to preview the various information like customers data, vendors' data, etc. stored in the QuickBooks file, visit the 'Preview QuickBooks file before recovery' section of this help. There you will find various options giving the details of preview procedure.

Log

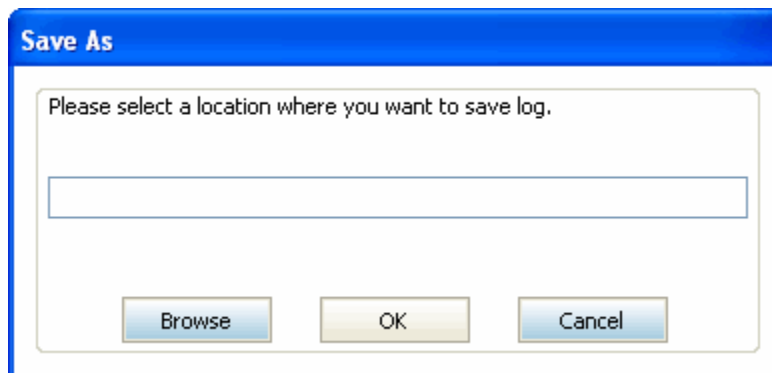
Stellar Phoenix Recovery for QuickBooks saves all activities in a log file at a location specified by user. Log file helps user to identify total number of different items present in source QBW file and number of items in the new recovered QBW file.

The log file created is viewed in the preview window. If we repair another file then the log of that repair process is concatenated in the previous log. The new log is written below the previous log. To create log file follow these steps:

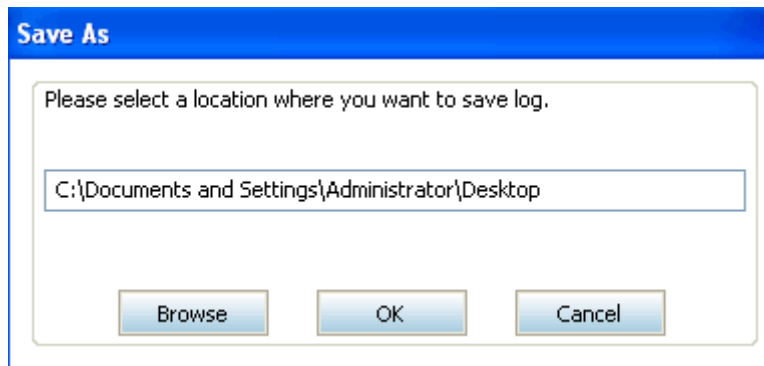
- The log is created in the preview window as the repairing process continues.



- After successful or unsuccessful repair of file, click on the save log button. Destination path dialog box appears.



- Type the path or Click Browse button to choose the location where the log file is to be saved.



- Click on 'OK' button.

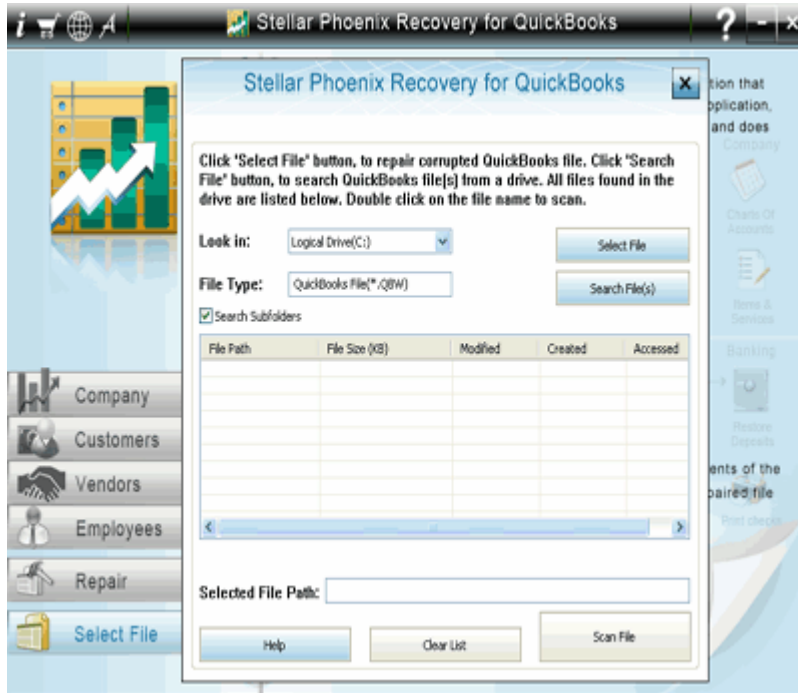


Note: Each time the file name is different so always a new log file is created.

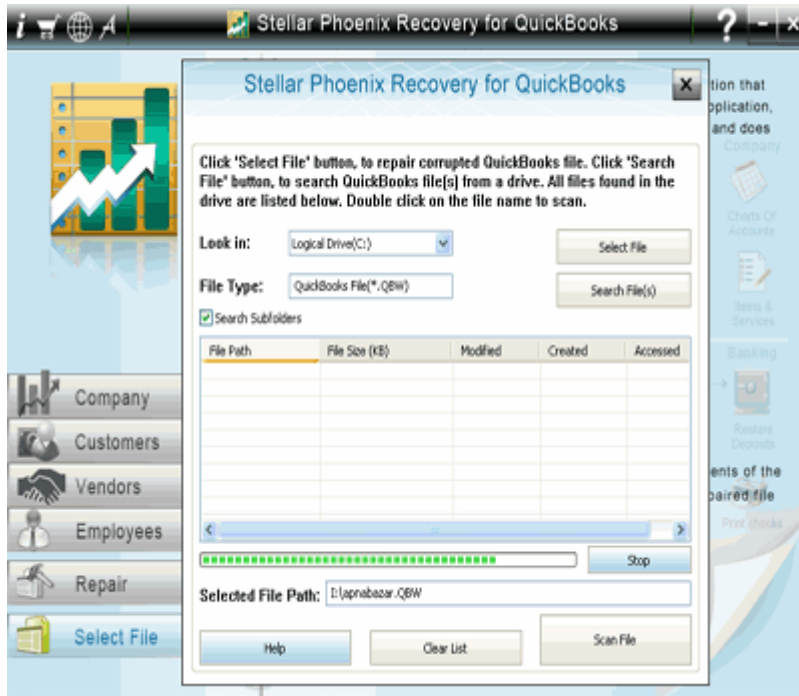
Open QuickBooks File for Recovery

To repair a QuickBooks accounting data file using Stellar Phoenix Recovery for QuickBooks, there are two options to select a file. To open the single file using the following steps:

- Open the Stellar Phoenix Recovery for QuickBooks software.



- Click on the Select File button. Open dialog box appears.



Alternatively:

If the file path is not known in advance or if multiple files are to be opened for preview, open the file using the following steps:

- Select the drive in the Look in listbox.
- Select the 'Search Subfolders' checkbox to search in the subfolders.
- Click on the 'Search File(s)' button. List of all the QuickBooks files appears in the table.
- Single-Click on the file to be repaired. The file path appears in the 'Selected File Path:' text box.



- Click on the 'Scan File' button.



- After the scanning process is complete, this window is closed automatically. The preview window is displayed.

Preview QuickBooks file before recovery

Before doing the actual repairing of the files the recovered file data can be previewed in the Stellar Phoenix Recovery for QuickBooks. The informations that can be previewed are customers, Vendors, Employees, Charts of Accounts, and Items and Services. To preview the data of the scanned QuickBooks file follow these steps:

- To preview company data, click 'Company' button. 'Company information' dialog box appears. Close this window after viewing.
- To preview customer data, click 'Customers' button. Customer information window appears.
- To preview vendors data, click 'Vendors' button . Vendors information window appears.
- To preview employees data, click 'Employees' button .
- To preview charts of accounts data, click on 'Company' button. Close the 'Company information' dialog box. Click 'Charts of Accounts' button if it is disabled.
- To preview items and services data click 'Items & Services' button.

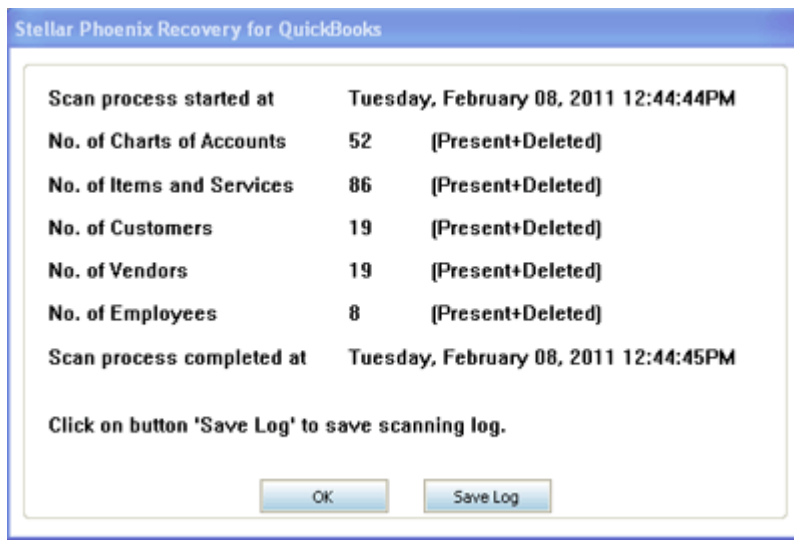


Note: If you have the demo version of Stellar Phoenix Recovery for QuickBooks software, then you can only preview all the content of the corrupt file.

Preview Company Information

Stellar Phoenix Recovery for QuickBooks software helps to preview company information before saving the repaired QuickBooks file. To preview the company information follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing. The main window of the software appears along with a scan summary window.



- Close the scan summary window. Preview window is displayed.



- Click the 'Company' button in the window.

- 'Company Information' dialog box appears. This box shows the company information.

Company Information

Contact Information

Company Name: MyCompany

Address: [Empty]

Phone #: [Empty]

Fax #: [Empty]

E-mail: [Empty]

Country: U.S.

Web Site: [Empty]

Legal Information (Appears on payroll tax forms)

Legal Name: MyCompany

Legal Address: [Empty]

City/State/Zip: [Empty]

Legal Country: U.S.

Company Identification

Federal Employer Identification No. (EIN is required for Payroll): [Empty]

Social Security Number (SSN is used on 1099's if no EIN is entered): [Empty]

Report Information

First month in your:

Fiscal Year: APRIL Tax Year: APRIL

Income Tax Form Used: Other/None

OK
Cancel
Help

- Close the dialog box after viewing.



Note: The company information shown in the dialog box will not be recovered in the repaired QuickBooks file but can be only seen as preview in Stellar Phoenix Recovery for QuickBooks window.

Preview Customers Information

Stellar Phoenix Recovery for QuickBooks software helps to preview information before saving the repaired QuickBooks file. To preview the customers information follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing . The main window of the software appears along with a scan summary window.
- Close the scan summary window. Preview window is displayed.
- Click 'Customers' button. Customers information is displayed in the preview window. Customers and jobs tab is active by default.

The screenshot displays the Stellar Phoenix Recovery for QuickBooks software interface. The window title is "Stellar Phoenix Recovery for QuickBooks". The interface is divided into several sections:

- Customers and jobs**: A tabbed interface with "Customers and jobs" selected.
- Customer Information**: A form showing details for a customer named "anitabh bachchan".

Customer Name	anitabh bachchan	Contact	anitabh bachchan
Customer Type	Retail	Phone	
Company Name	anitabh bachchan	Alt. Phone	
Billing Address	anitabh bachchan	Fax	
		Email	
		Terms	
		Price Level	
- Customer List**: A table listing various customers and their balances.

Name	Balance
anitabh bachchan	1200
abhishek	1000
nitesh deshmukh	1400
salman khan	2500
saif ali khan	3000
amir khan	-6500
sharukh khan	4500
nasruddin shah	2400
fardeen khan	2500
IMRAN KHAN	00
dip kumar	4800
rajesh khanna	2400
vishod khanna	00
onpuri	2800
k.L.sehgal	1100
katrina kaif	3500
bipasa	3800
priyanka chopra	4500
rehta	4500
- Transactions**: A table showing transaction details for the selected customer.

Type	Num	Date	Account	Amount
Invoice		2010/29/3	Accounts Receivable	
Invoice		2010/29/3	Accounts Receivable	1200

- Click on any customer name in the Name column, to preview the information about that particular customer.
- Click on the Transactions tab to view the information about the transactions. List of all the transactions type is displayed.
- Click on any transaction name in the transactions list to preview the information about that particular transaction category.

Preview Vendors Information

Stellar Phoenix Recovery for QuickBooks software helps to preview information before saving the repaired QuickBooks file. To preview the Vendors information follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing . The main window of the software appears along with a scan summary window.
- Close the scan summary window. Preview window is displayed.
- Click 'Vendors' button. Vendor information is displayed in the preview window. 'Vendors' tab is active by default.

The screenshot shows the Stellar Phoenix Recovery for QuickBooks software interface. The 'Vendors' tab is active, displaying a list of vendors with columns for Name and Balance. The 'Transactions' tab is also visible, showing a list of transactions with columns for Type, Num, Date, Account, and Amount. The Vendor Name is 'lala', Vendor Type is 'Suppliers', Company Name is 'lala & company', and Address is 'lala & company'. Contact information includes Phone, Alt Phone, Fax, Email, and Terms (1% 10 Net 30).

Name	Balance
lala	57800.000000
badri	6450.000000
babi	247280.000000
surej	0.000000
chandra bhan	9300.000000
kallu	7400.000000
prveen	1000.000000
pappal	18800.000000
gopi chand	17970.000000
sunil baniya	0.000000
rakesh baniya	0.000000
dhir singh	19000.000000
rajan lal	0.000000
jivan lal	9950.000000
dev dutta	44150.000000
kakul sharma	5850.000000
iran shastri	12150.000000
sachin sharma	0.000000
mohit sharma	11330.000000

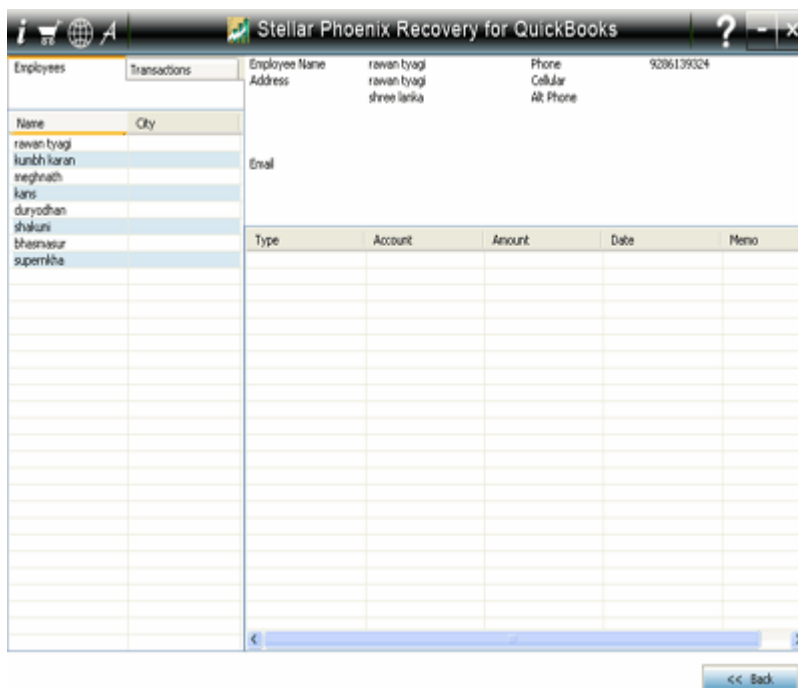
Type	Num	Date	Account	Amount
Purchase Order	14	2010/29/3	Purchase Orders	-5000
Bill	4544564	2010/29/3	Accounts Payable	-57800

- Click on any vendor name in the 'Name' column, to preview the information about that particular vendor.
- Click on the Transactions tab to view the information about the transactions. List of all the transactions type is displayed.
- Click on any transaction name in the transactions list to preview the information about that particular transaction type.

Preview Employees Information

Stellar Phoenix Recovery for QuickBooks software helps to preview information before saving the repaired QuickBooks file. To preview the employees information, follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing . The main window of the software appears along with a scan summary window.
- Close the scan summary window. Preview window is displayed.
- Click Employees button. Employee information is displayed in the preview window. Employees tab is active by default.



- Click on any employee name in the Name column, to preview the information about that particular employee.
- Click on the Transactions tab to view the information about the transactions. List of all the transactions type is displayed.
- Click on any transaction name in the transactions list to preview the information about that particular transaction type.

Preview Chart of Accounts

Stellar Phoenix Recovery for QuickBooks software helps to preview information before saving the repaired QuickBooks file. To preview the chart of accounts information, follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing . The main window of the software appears along with a scan summary window.
- Close the scan summary window. Preview window is displayed.
- Click 'Company' button. 'Company Information' dialog box appears.
- Close the 'Company Information' dialog box.
- Chart of Accounts information is opened in preview window by default. If it is not open, click on the 'Chart of Accounts' button.
- Chart of Accounts information is opened in the preview window.

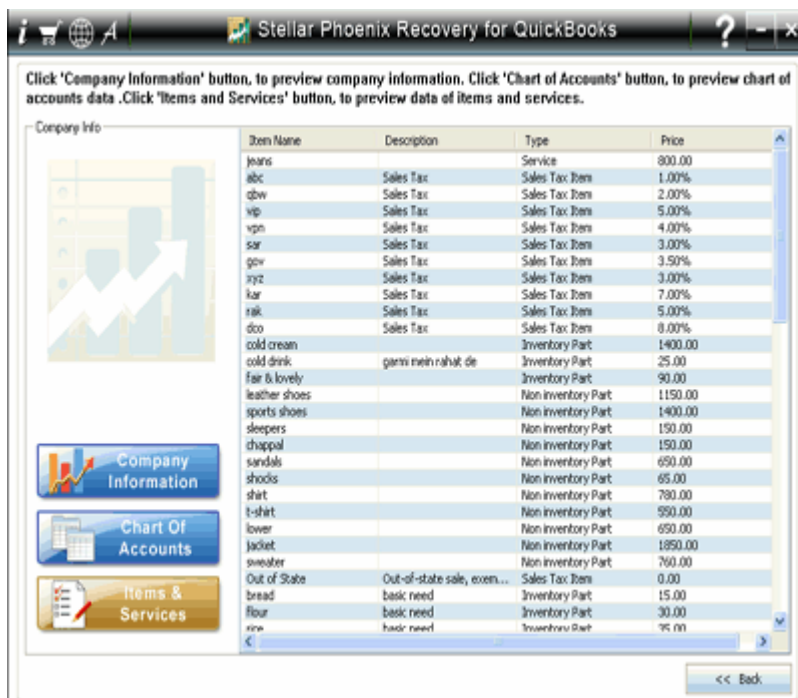


- Choose from the other options to preview or click 'Back' button to go back to main 'Preview' window.

Preview Items and Services

Stellar Phoenix Recovery for QuickBooks software helps to preview information before saving the repaired QuickBooks file. To preview the items and services information, follow these steps.

- If the file is not open in the Stellar Phoenix Recovery for QuickBooks software, Open the QuickBooks file for repairing . The main window of the software appears along with a scan summary window.
- Close the scan summary window. Preview window is displayed.
- Click Company button. Company Information dialog box appears.
- Close the Company Information dialog box.
- Click Items & Services button. Items and Services information is displayed in the preview window.



- Choose from the other options to preview or click 'Back' button to go back to main 'Preview' window.

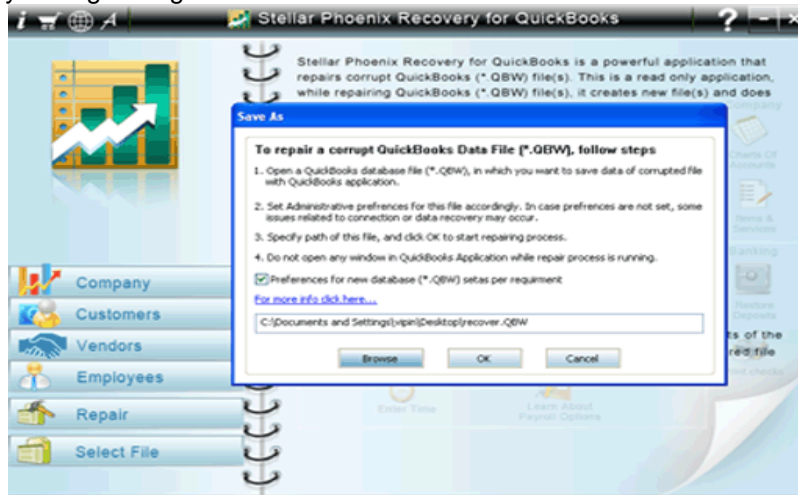
Repair QuickBooks file in a new target file

Stellar Phoenix Recovery for QuickBooks software helps in repairing QuickBooks files. You can preview repaired QuickBooks file before saving it. Before repairing the file:

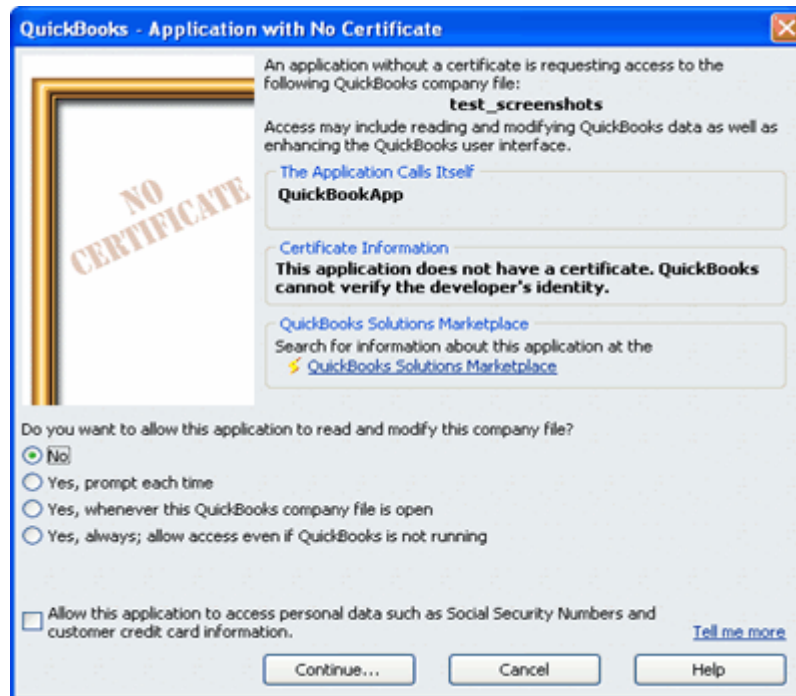
- Create a new QuickBooks file in the QuickBooks application.
- Open this newly made QuickBooks file in QuickBooks application if it is not open, and keep it open while repairing.
- Set the preferences for this new QuickBooks file.

To repair the file, follow these steps:

- Click 'Repair' button. Repair dialog box is displayed. Note that you can save the repaired file only through a registered version of the software.



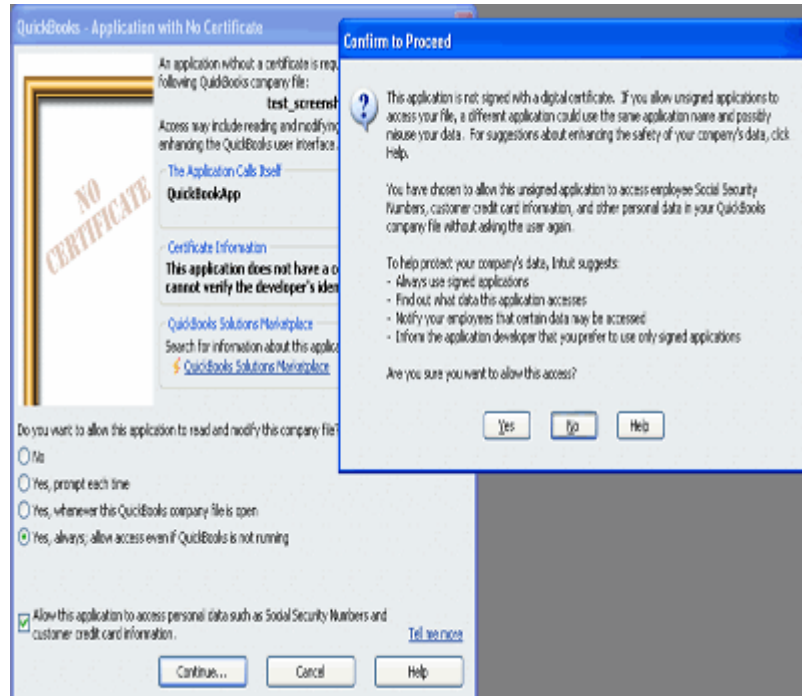
- Select **Preferences for new database (*.QBW) set as per requirement** option. Click on 'Browse' button in the Stellar Phoenix Recovery application to choose the QuickBooks file. The repaired data will be saved in this file.
- Click 'Open' button. A dialog box appears showing the path.
- Click 'OK' to start repairing.
 - If the QuickBooks application link in the task bar is blinking, then click on it. 'QuickBooks - Application with No Certificate' is open in the QuickBooks application.



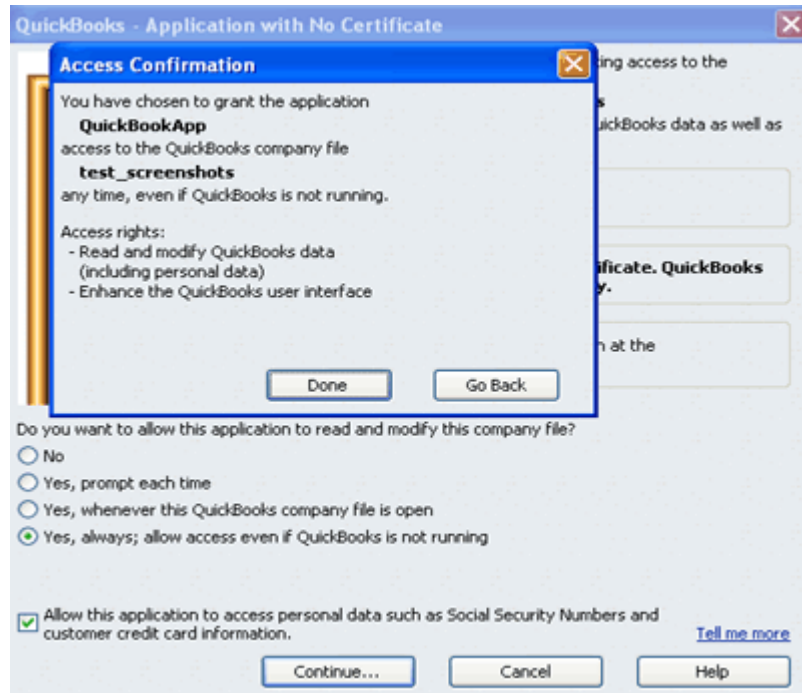
- o Choose 'Yes, always; allow access even if QuickBooks is not running'.



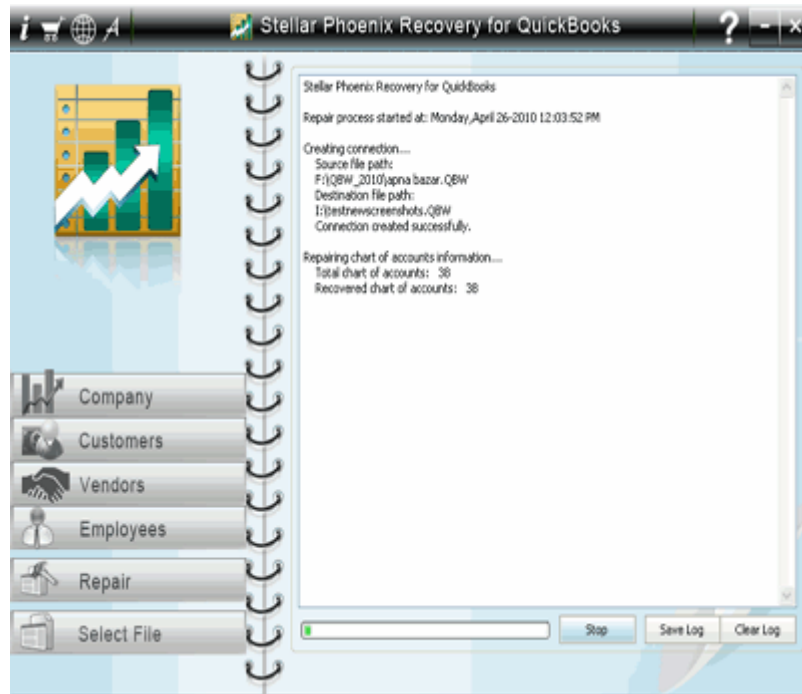
- o Click 'Continue' button. 'Confirm to Proceed' window is displayed.



- Click 'Yes' button. 'Access Confirmation' window is displayed.



- Click 'Done' button. Repairing of the file starts in the Stellar Phoenix Recovery for QuickBooks software.



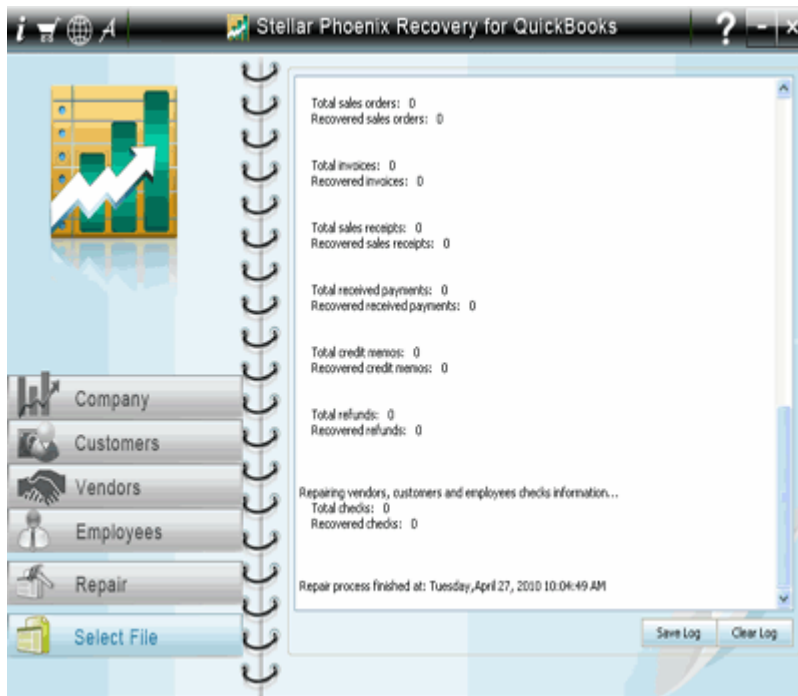
- A log file is created while repairing is done. You can save this log at a specified location.
- Repaired data information is displayed in the log window as the process continues.



- A message box appears on successful completion of the process.



- Open QuickBooks application window to view the repaired file. Or you can select another file for repairing.
- Click on Select File button to select another file for repairing.



- Or, Click on Close button to Close the application. A confirmation dialog box is displayed. Click 'OK' button to close the application.



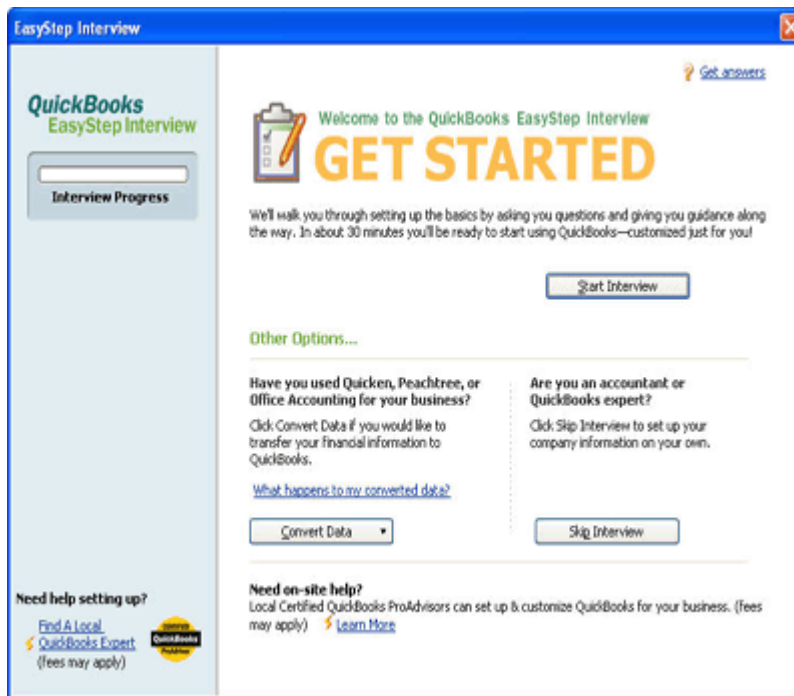
Note: The company information, that was shown as preview in Stellar Phoenix Recovery for QuickBooks window will not be recovered.

Make a new target QuickBooks file for recovery

QuickBooks is accounting software used by business organization for managing inventory, track expenditure, create invoices, balance ledgers, etc. QuickBooks stores the company information and data in QBW files.

You can create new QBW file to create new company profile. This new QuickBooks file is used as target file in which the repaired data will be saved on successful completion of repair process by Stellar Phoenix Recovery for QuickBooks software. To create new QuickBooks file follow these steps.

- Open QuickBooks software application.
- Click the 'File' menu and select 'New Company'. 'EasyStep Interview' wizard window is displayed.



- Click on 'Skip Interview' button. 'Enter your company information' window is displayed.
- Write Company name and other information as per your company. Click Next button.
- Select the organization type. Click 'Next' button.
- Select the month that is start of fiscal year of the company. Click 'Next' button.
- Select Industry type in the list. Click 'Next' button.
- Click on 'Finish' button. A Filename and location dialog box appears.
- Specify the name and location of the new company file. Click 'Save' button. (New company file must be saved in root of drive)

The new company is created and is opened in the QuickBooks software application. Set the Preferences of this new file in the Quickbooks software application.

Set preferences for the new target QuickBooks file

Preferences are set for a company so that the QuickBooks software complies with the needs of the business and its profile. Preferences for a new target file, in which the data repaired by Stellar Phoenix Recovery for QuickBooks is to be saved, should be set before starting the repair process. If the preferences are not set then there can be problems while building connections or repairing all the data. To set the preferences follow these steps.

- Open the QuickBooks file if it is not open.
- Click on the 'Edit' menu and Select Preferences.
- To change company preferences, click the 'Company Preferences' tab.
- Click a preference option in the left pane. Make preferences for the following options.

Accounting

Integrated Applications

Items & Inventory

Jobs & Estimates

Multiple Currencies

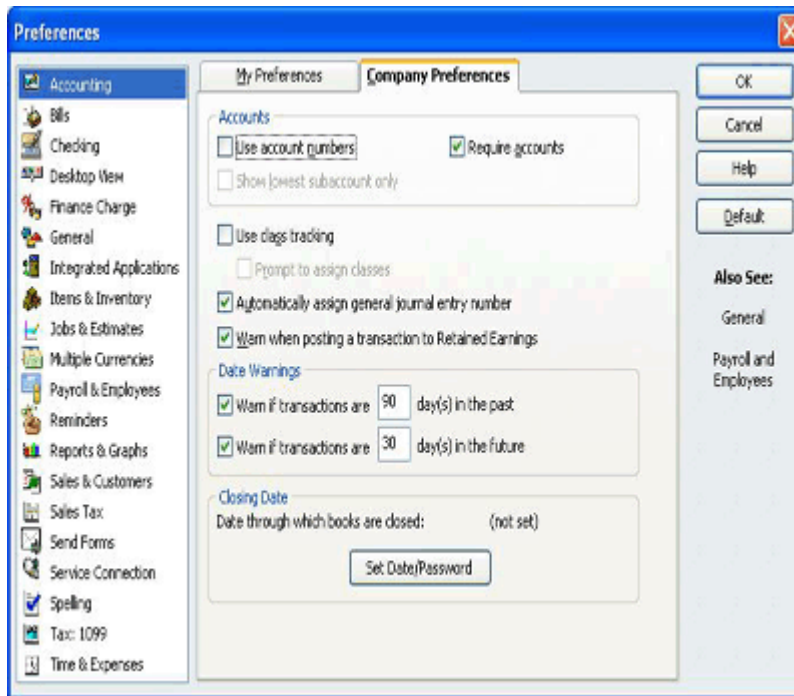
Sales Tax

- Click 'OK' to save your changes and close the 'Preferences' window.

After setting the preferences, move to Stellar Phoenix Recovery for QuickBooks software to proceed with next steps of repair process.

Set Accounting Preferences

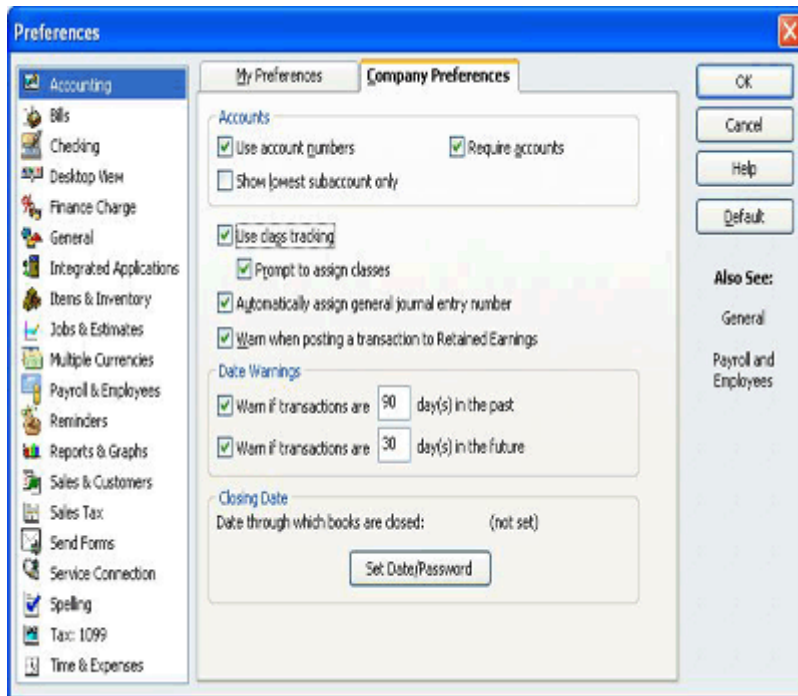
Select Accounting option to set accounting preferences. Accounting options are displayed in the right pane.



Set the values as follows:

- Select the '**Use Account Numbers**' check box if only numeric characters are to be used for account numbers instead of alphanumeric characters. When this preference is set then a number box is displayed in the New/Edit account window and you can add your account number to the account. This account number is shown in Charts of Accounts, reports, graphs, and in all account fields. If this check box is not selected then the data where ever it is used will not be recovered.
- Select '**Use Class Tracking**' to organize the transactions in different classes like location, business, personal, etc.

You can set other values as per your preference. After setting accounting preferences the accounting window will be as shown in this figure.

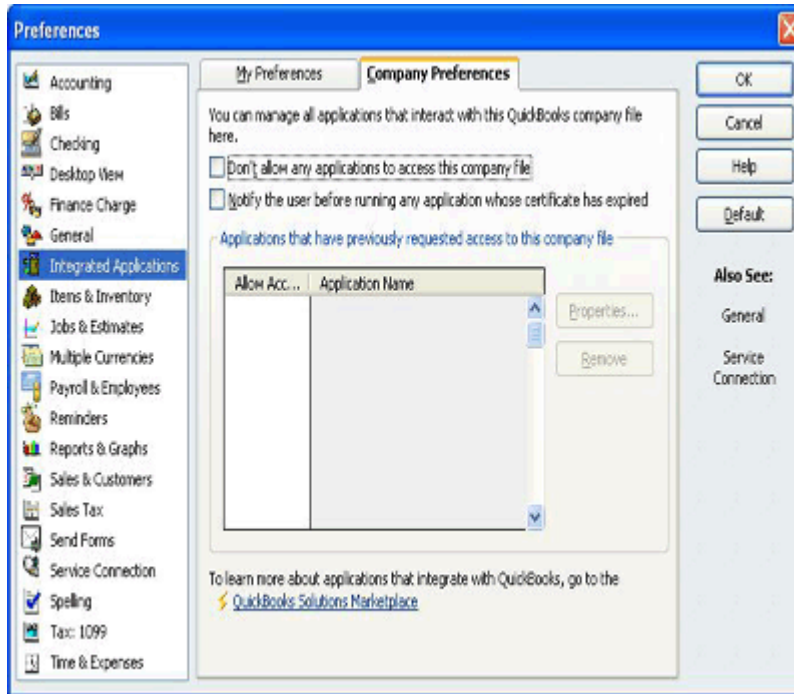


- Click 'OK' button to close the preference screen or continue with other preferences.

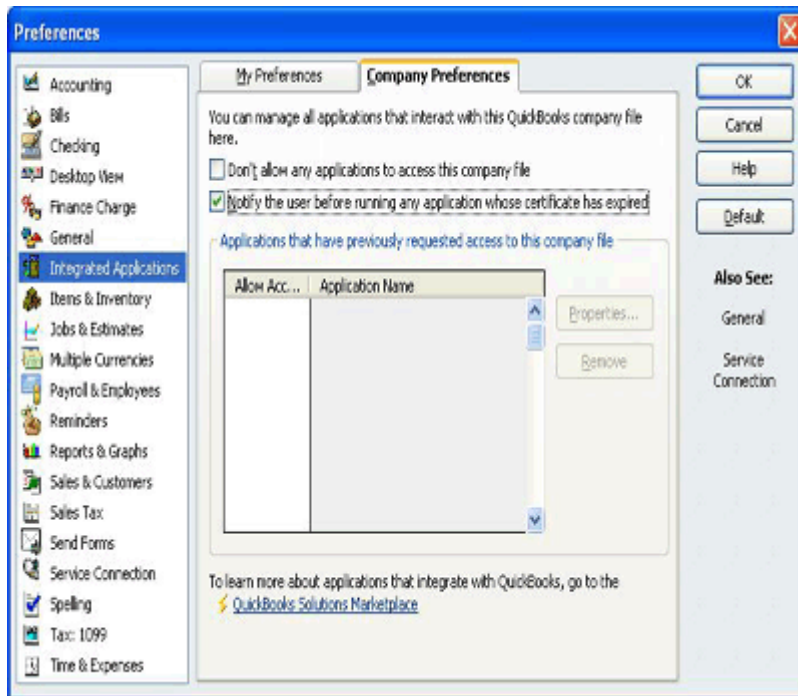
Set Integrated Applications Preferences

If any application exchanges data with QuickBooks software or uses QuickBooks data file then Integrated Applications preferences should be set. This allows other applications like Stellar Phoenix Recovery for QuickBooks software to write or use data of the QuickBooks file. To set the integrated preferences follow these steps.

- Select the 'Integrated Applications' option in the left pane. Integrated Applications preferences settings are displayed.



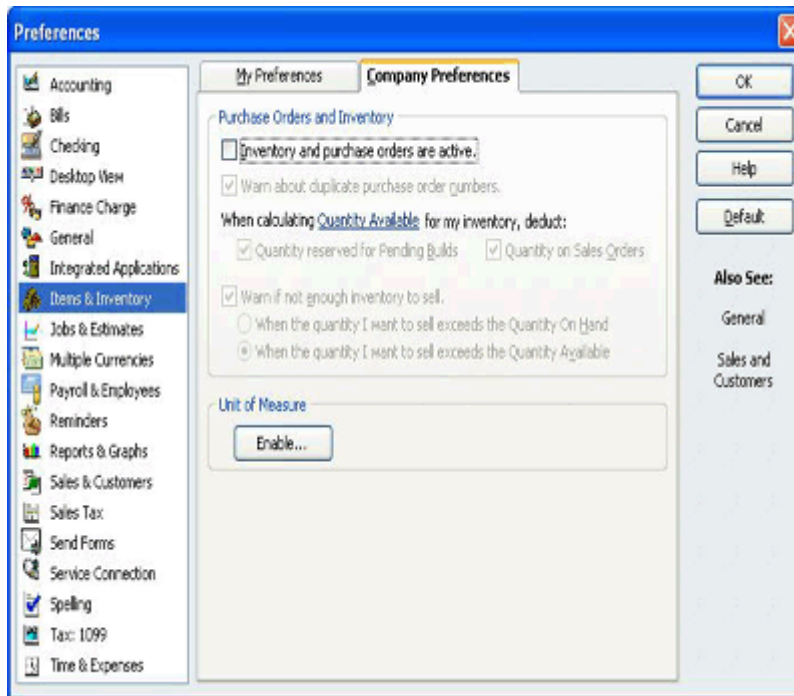
- Select the 'Notify the user before running any application whose certificate has expired' check box option. After the settings the window will be as follows.



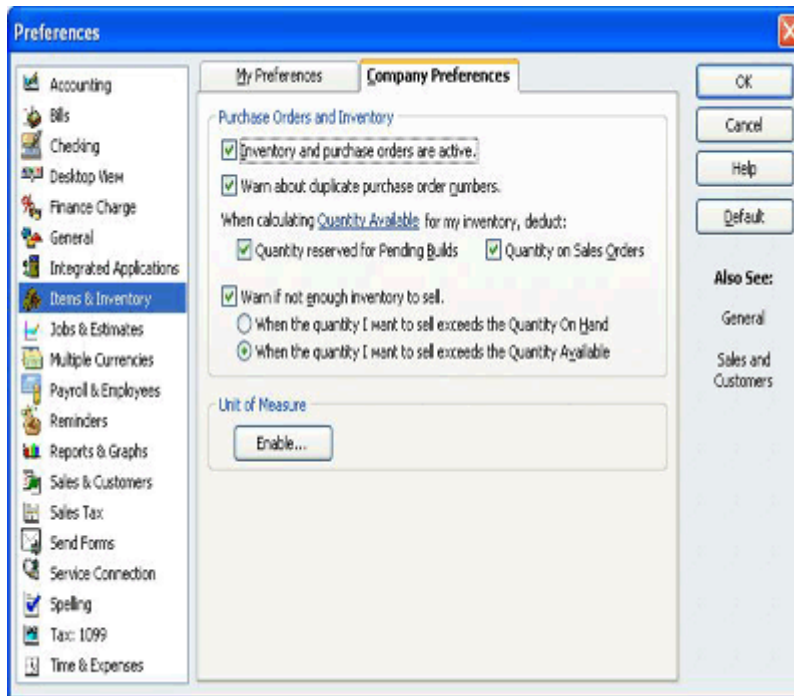
- Click 'OK' button to close the preference screen or continue with other preferences.

Set Items & Inventory Preferences

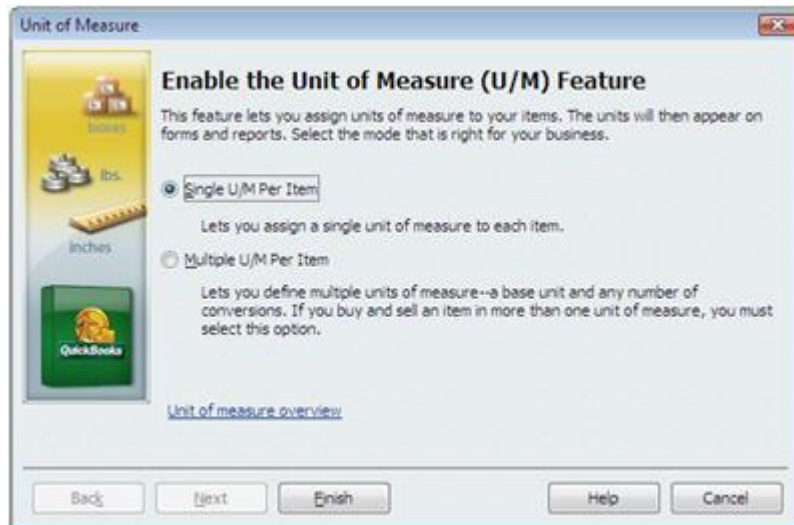
- Select the 'Items & Inventory' option in the left pane. Items & Inventory preferences settings are displayed in the right pane.



- Select the 'Inventory And Purchase Orders Are Active' option. This allows you to create inventory items, purchase orders and inventory-related reports.
- Other settings are selected by default. Keep them selected
- You can set other values as per your preference. After setting Items & Inventory preferences the Company Preferences window will be as shown in this figure.



- Click 'Enable' button to assign unit of measure to your items.

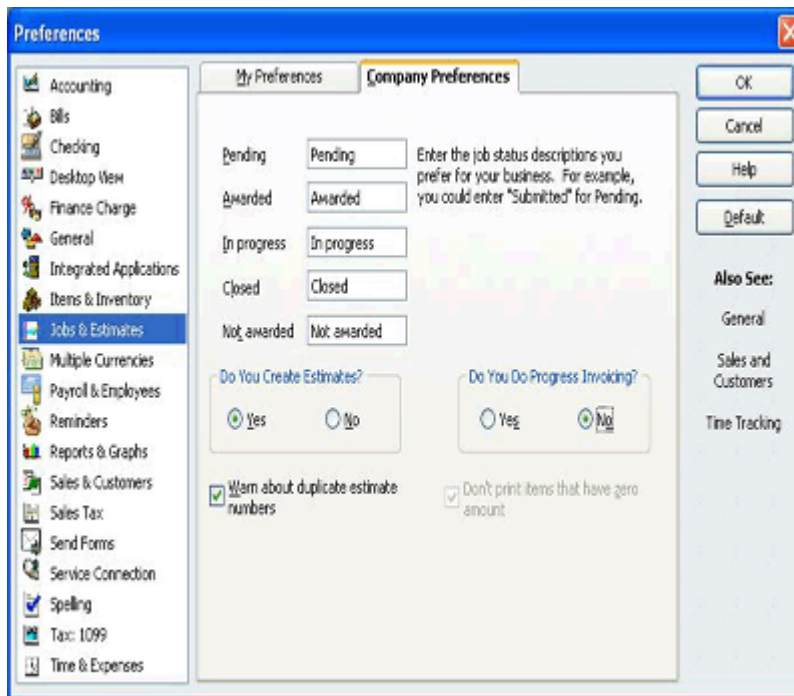


- Select 'Single U/M Per Item' to assign a single unit of measure to each item.
- Select 'Multiple U/M Per Item' to assign multiple units of measure for buying and selling.
- Click 'Finish' button.
- Click 'OK' button to close the preference screen or continue with other preferences.

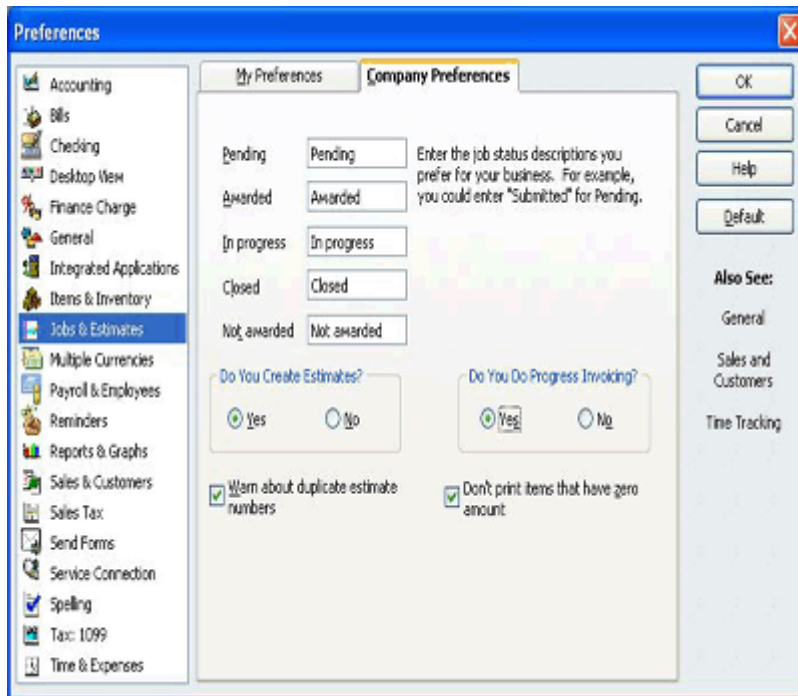
Jobs & Estimates

Progress invoicing is a type of invoicing in which invoices are created for part of an estimate. To enable yourself with this capability follow these steps.

- Select Jobs & Estimates option to set the preferences. The Jobs and estimates options are displayed in the right pane.



- Choose 'Yes' option in the 'Do You Do Progress Invoicing?'
- You can set other values as per your preference. After setting 'Jobs & Estimates' preferences the Company Preferences window will be as shown in this figure.

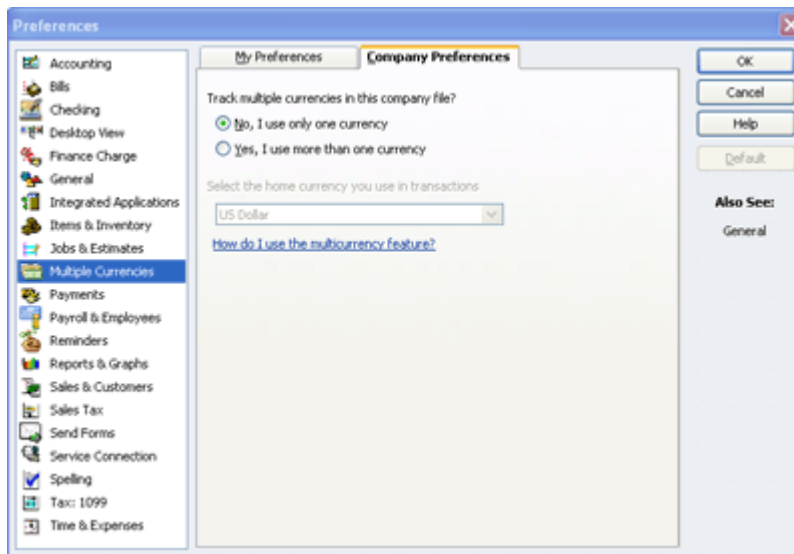


- Click 'OK' button to close the preference screen or continue with other preferences.

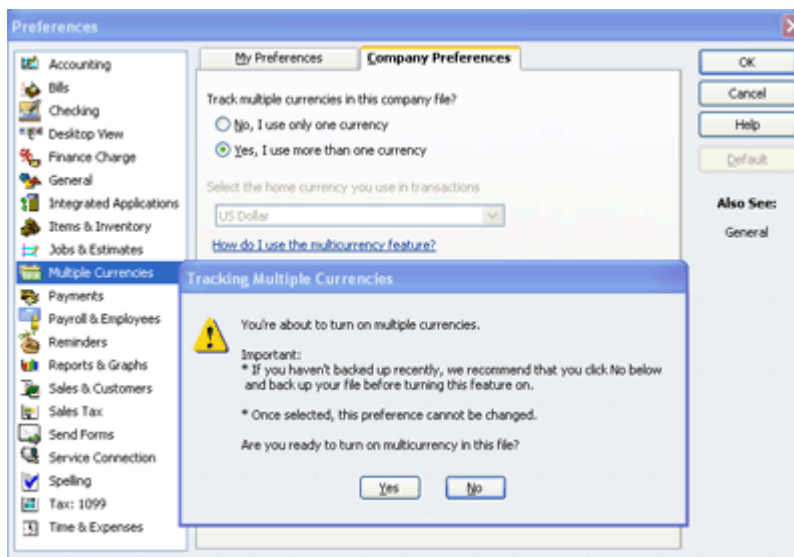
Multiple Currencies

Multiple currencies are used by many organizations or if the company is located in different countries. To set preferences for multiple currencies in account, follow these steps.

- Select Multiple Currencies option to set its preferences. Multiple Currencies options are displayed in the right pane.



- Select 'No, I use only one currency' if multiple currencies are not used by the company.
- Select 'Yes, I use more than one currency' if multiple currencies are used by the company. A warning message is displayed.

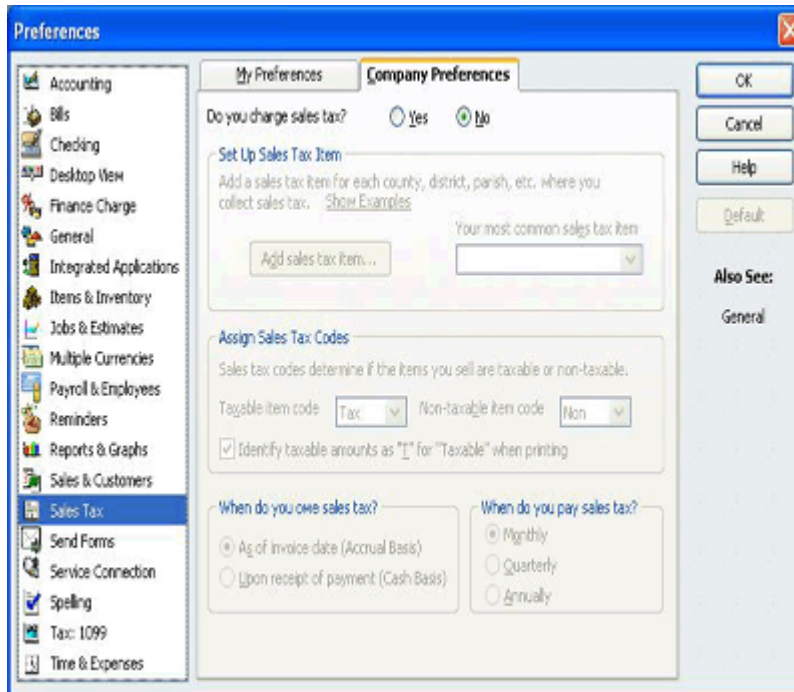


- Click 'Yes' to continue.

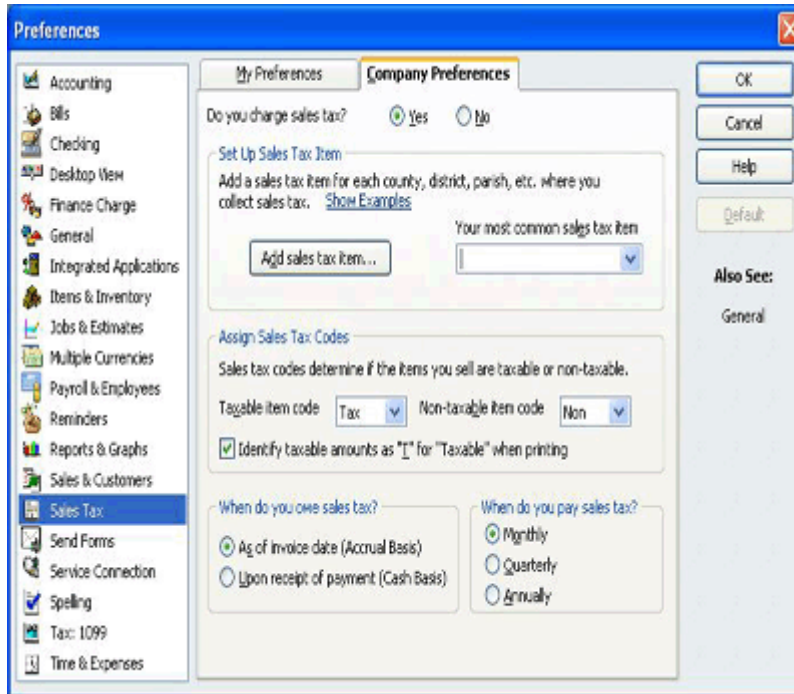
Set Sale Tax Preferences

If your company charges sales tax then do the preference settings accordingly. To set the sales tax preferences follow these steps.

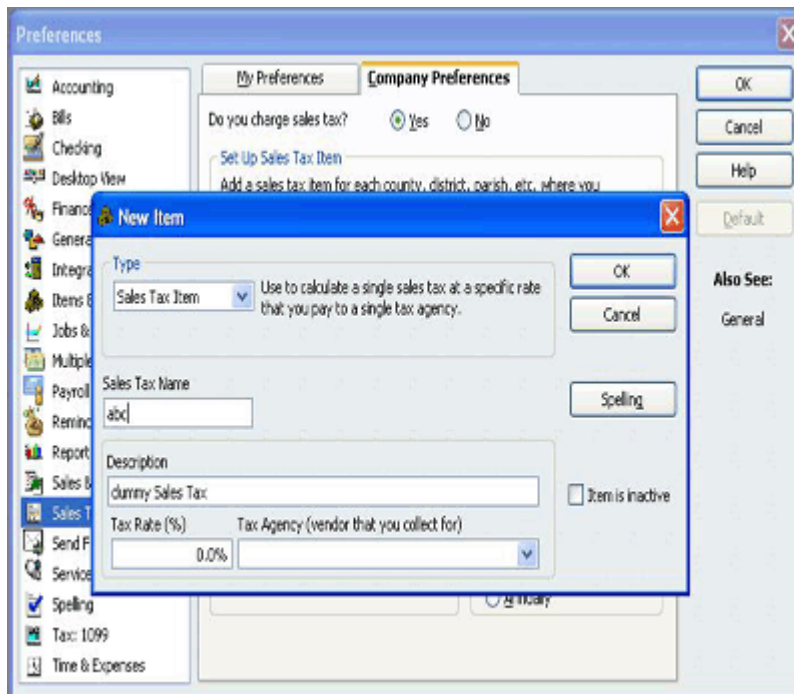
- Select the 'Sales Tax' option in the left pane. Sales tax preferences settings are displayed.



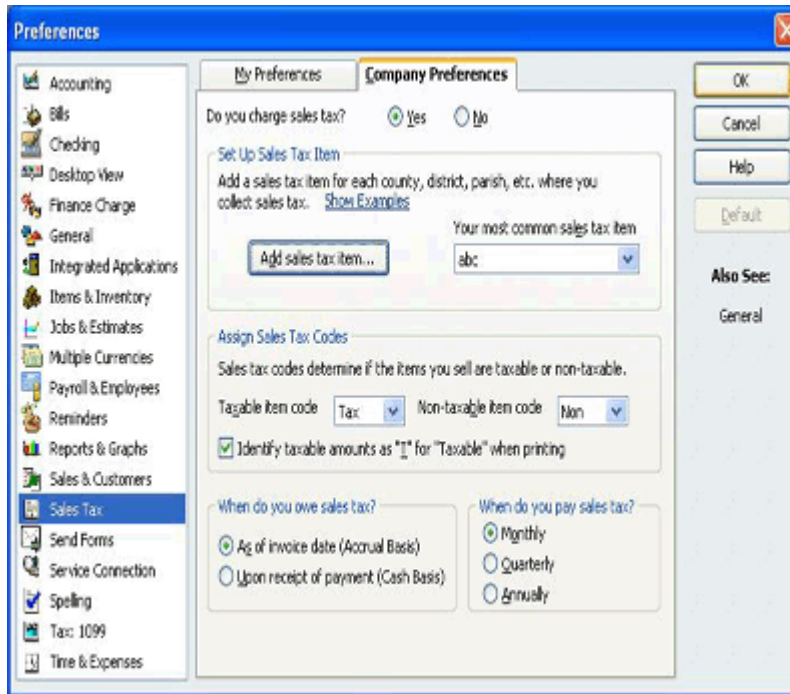
- Choose 'Yes' in the 'Do you charge sales tax?' option.



- Click on 'Add sales tax item' to create a dummy sales tax item. 'New Item' dialog box is displayed.
- Click on 'Sales Tax Name' text box and write a dummy sales tax name.
- Write some description in the 'Description' text box.



- Click 'OK' button. You can set other values as per your preference. After setting 'Sale Tax' preferences the Company Preferences window will be as shown in this figure.



- Click 'OK' button to close the preference screen.

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E-mail Orders	orders@stellarinfo.com

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- Search in our extensive [Knowledge Base](#)
- [Submit Enquiry](#) (If our Knowledge Base does not answer your question)

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We provide the widest range of Data Recovery Products. Our range includes Data Recovery Software for almost all Operating Systems and File Systems.

Product line:

Data Recovery

A widest range of data recovery software that helps you recover your valued data lost after accidental format, virus problems, software malfunction, file/directory deletion, or even sabotage!.

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A wide range of mail recovery, mail repair and mail conversion applications for MS Outlook, MS Outlook Express and MS Exchange useful in instances of data loss due to damages and corruption of E-mail. [More Info >>](#)

Data Protection

A wide range of Prevent Data Loss, Data backup and Hard Drive Monitoring Applications to ensure complete data protection against hard drive crash. [More Info >>](#)

Data Sanitization

Data cleanup and file eraser utility can delete selected folders, groups of files, entire logical drives, System Traces & Internet traces. Once the data have been removed using Stellar Wipe - Data File eraser utility, it is beyond recovery limits of any Data Recovery Software or utility. [More Info >>](#)

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Frequently Asked Questions

- 1. What is Stellar Phoenix Recovery for QuickBooks?**

Some times it happens that files are corrupted due to power failure, software freezing, virus attack and many more reasons. Many data recovery software are made that are specific to the file type. Stellar Phoenix Recovery for QuickBooks is a software to recover corrupt QuickBooks files.
- 2. What is QuickBooks?**

QuickBooks is an accounting software used by business organization for business write-up, financial reporting, and bookkeeping. QuickBooks helps in managing inventory, track expenditure, create invoices, balance ledgers, and manage employee payrolls. QuickBooks stores the company information and data in QBW files. This file contains all the information about company, customer, vendor and employees.
- 3. What type of files can be recovered by Stellar Recovery for QuickBooks?**

Only *.QBW can be recovered by Stellar Phoenix Recovery for QuickBooks software.
- 4. Will the recovery software make changes to my original file?**

No. The software saves the repaired file in a separate new target file. The corrupt file is only read by the recovery software.
- 5. How to know that the software will be able to recover my files or not?**

To know that the software will be able to recover your corrupt file or not, please try the demo version. To try this scan your file using Stellar Phoenix Recovery for QuickBooks software and preview the results for your satisfaction.
- 6. Can my deleted QuickBooks file be recovered using Stellar Phoenix Recovery for QuickBooks?**

No.
- 7. I am getting Creating connection..... Unsuccessful message in log file. What is the reason?**

Check whether the target QuickBooks file in which the data will be saved is open in the QuickBooks application.
- 8. I am getting message Repair Process completed Unsuccessfully. And then Repair Process completed Successfully. Why so? Why then my file is not repaired then?**

Check whether the target QuickBooks file is open in the QuickBooks application. Set the preferences for this file in the QuickBooks application.
- 9. I don't remember my preference settings that I had done for my QuickBooks file. What shall I do?**

Set the minimum preferences as per your requirement.
- 10. How to order my copy of Stellar Phoenix Recovery for QuickBooks software?**

You can order the software online. Visit the How To Order page of this help.
- 11. How to contact technical support for help?**

Visit Technical Support page of this help to know how to contact technical support.